

CURRICULUM VITAE



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Objectives

- To contribute to the growth of the department of Construction and Real Estate Management, Kenyatta University
- To be proactive in shaping the built environment in African countries; participating in research, housing and planning consultations.
- To share knowledge, skills and experience in the areas of urban planning, research, housing development and management.
- To participate in Urban Planning and Real Estate discourses
- To increase knowledge, skills and experience by keeping up to date with national and international agendas on urban planning and housing developments.
- To practice lecturing, seminar facilitation, as well as one to one coaching and mentoring, in a university.
- To contribute to academic literature.

Employment history and professional experience

Dates	Name and Address of employer	Job title and level of responsibility	Reason for leaving
06/2024 – To date	Kenyatta University Main Campus Nairobi	Chairperson, Department of Construction and Real Estate Management, School of Engineering and Architecture. Leading in programmes review and development, overseeing delivery of academic programmes in the department, supervision and	N/A

		appraisal of academic and non-academic staff, recruitment, student mentorship, application of quality systems	
01/2020 – 05/2024	Kenyatta University Main Campus Nairobi	Lecturer; In the School of Engineering and Architecture delivering lectures in the disciplines of Urban and Regional Planning, Real Estate, Construction Management and Research studies. Experience of delivering lectures online using Google Meet and Zoom platforms. Developed E-learning modules. Also facilitating design studios and various presentations.	Promotion to Head of Department
09/04 – 10/11	St Mungo's (Westminster Semi-independent Housing Team) 3 Thomas More Square Tower Hill London E1W 1YN	Project Manager; Managed 4 housing projects. Worked with team and other stakeholders through many transitions in policies and procedures, external and internal. Duties included housing management; new project developments and remodelling, tenancy management, maintenance, Health and Safety applications. Staff management including recruitment, performance management, 1-1 coaching and mentoring, as well as team training.	Parallel move
04/01 – 09/04	St Mungo's (Westminster Semi-independent Housing Team) 3 Thomas More Square Tower Hill London E1W 1YN	Deputy Housing Manager; Line managed supported housing projects. Duties included project and staff management, spanning recruitment, supervision, staff coaching and mentoring, appraisal and disciplinary actions - ensuring a good quality of housing and support service was provided for tenants.	Promotion to manager
12/98 – 04/01	St Mungo's (Westminster Semi-independent Housing Team)	Semi-independent Housing Officer a) Housing Management; Keeping voids and arrears to a minimum, monitoring project budget, rent collection/ accounting, implementing health and safety policy, dealing with maintenance issues, managing the locality (dealing with neighbours/neighbourhood issues), evictions, etc. b) Tenant support; supporting tenants towards independent living. Giving support with welfare benefit applications, daily living skills (including budgeting and health and safety issues), training and employment, resettlement, etc.	Promotion to Deputy Housing Manager
1995 – 1998	Various housing institutions	Project Worker; Housing Related support services across different types of accommodation, including housing for single young mothers.	Temporary contract.
1995 - 96	Turnpike Lane Advice Bureau 14a Willoughby Road London N8 0JJ	Volunteer; Advising clients on their rights, housing and benefits	Voluntary work

Experience

- Physical Planning consultation
- Good knowledge of planning laws and regulations; Implementation of planning law and specifications for new build projects as well as remodelling projects.
- Managing projects funded by Local Authorities and NGOs; experience of managing contracts, making sure that funding requirements are met; joint working with contract managers and other stakeholders to ensure that service delivery is to a high standard.
- Conversant with laws and regulations relating to housing (development), Health and Safety, and Environmental Health, property management and maintenance.
- Organisational Programmes development
- Experience of auditing organisational procedures and of contributing to formulation of operational procedures.
- Experience in community based approaches to Housing Development; housing as a process rather than a product.
- Delivering organisational training to staff e.g. Conflict Management; coaching and mentoring staff; skilled at delivering presentations to large groups of people e.g. in seminars and other forums.
- Delivering lectures to large groups; lectures facilitated in the departments of Real Estate, Architecture and Spatial Planning. Also facilitating design studios, individual and group presentations.
- Adept at annual budget setting processes. In a previous role I was responsible for monitoring a budget of over £1 million per annum. Adept at identifying and investigating misspending, overspending and areas of under spends, and of implementing corrective measures appropriately. Appreciate the value of benchmarking to establish service provision at competitive costs, and to ensure value for money.
- Believe that best practice in the provision of services is putting clients or customers at the centre of all mapping and decisions – valuing them and working in consultation with stakeholders who would have input in improving service provision. Best practice also involves observing legal requirements, and obligations to stakeholders. Understand best practice to ultimately mean looking and striving to achieve relatively high standards in all areas of work, while staying within effective working frameworks.

Skills

- Skills and knowledge in urban and regional planning, housing management, including knowledge of housing law, skills to diagnose repairs and maintenance works, maintaining health and safety standards in residential properties, etc.
- Data coding and analysis, and organising data into a comprehensive report e.g. monitoring reports and other routine reports.
- Delivering presentations to large groups of people e.g. in seminars and other forums.

- Qualitative interviewing; confident, articulate, and sensitive, with emotional intelligence to know when to hold back or to push forward during interviews.
- Computer literate, competent in Word Processing, Excel, Powerpoint, Outlook, coding softwares, and easily adapt to any organisational software e.g. software for finance services, client information and data systems, property services and human resources.
- Work well alone and as a team member, and can be relied on to meet responsibilities of assigned role without direct supervision. Can work under pressure – meeting close deadlines, prioritizing and juggling tasks while at the same time staying flexible to deal with emergencies and unforeseen circumstances. Pay attention to detail to assigned work, checking to ensure that it meets required standards - appreciate the importance of making sure that information given is accurate and factual.

Education and Training

Date	Institution	Qualification
2023	JPRC	Certified Professional Mediator
2018	Maybo (training organisation)	Conflict Management (Positive Approaches to Behaviour) Accredited Trainer
2012 - 2016	University of Sheffield, Department of Urban Studies and Planning	PhD in Urban Studies and Planning (Urban Growth Management in Sub-Saharan Africa; conflicting interests in the application of planning laws and regulations in middle income residential developments in Nairobi)
2015	University of Sheffield	Large group teaching
2015	University of Sheffield	Seminar/Tutorial facilitation
2014	OCR (Oxford, Cambridge and RSA Examinations)	Level 4 Award in Preparing to Teach in the Lifelong Learning Sector (P.T.L.L.S)
2011	Institute of Leadership and Management (ILM)	Level 3 Award in First Line Management
1997 to 2019	In-house (on the job) training courses	Presentation Skills, Facilitation Skills, Coaching Skills for Managers, Capacity and Consent, Conduct and Disciplinary Procedures, Negotiation skills, Managing Diversity, Recruitment and Selection Interviewing Skills, Supervision and Appraisal, Finance for Managers, Housing Law for Housing Workers, Health and Safety for Managers, Licences and Tenancies, Equality at Work, Complaints investigations, Managing the Locality, Mental Health Legislation, Quality Audits, Outcomes Measurements, Reputation Management, Change Management, Conflict Management, etc.
1995	Ealing Tertiary College	Certificates in Word processing, Excel, DTP (paradox)
1993 -1994	University College London, Development Planning Unit	MSc Housing in Development
1987 - 1990	University of Nairobi, Kenya	BA Land Economics

Conferences

Date	Conference
9 - 11/06/2021	Middleclass Urbanism; New Aesthetics of Difference and Detachment in Cities of the Global South (Denmark)
28/06/2017	Partnerships for Livable Cities, International Public Policy Association (IPPA), (Singapore)
19/05/2015	Planning for Impact (Town and Regional Planning, Sheffield University)
12/03/2015	Sheffield Institute for International Development (SIID) Conference; Reflecting on development: Global narratives, local realities (Sheffield)
25/02/2015	LSE Cities; An urbanising world: Triumph or Tragedy (London)
03/02/2015	LSE Cities; Understanding Cities in an Urban Age (London)
10.06.2014	Sustainable Development in the National Planning Policy Framework (London)
28.05.2014	Neighbourhood Planning in London (London)
21.06.2013	PhD Upgrade conference

Seminars:

Date	Seminar
24.06.2015	Making the case for a Southern perspective in Planning Theory
24.06.2015	Viva Survivor
27.01.2015	Seminar/Tutorial facilitation
27.01.2015	Large group teaching
04.06.2014	Exploring the Interaction between Local Education and Housing Markets
21.05.2014	Re-thinking Public Policy; why co-production matters
21/05/2014	Qualitative Interviewing for planning and policy analysis
26.03.2014	Revisiting '...isms' and '...ologies' – philosophies of research (Do they matter? How does one write them into a thesis or proposal?)
09.10.2013	Social Justice in planning (Planning Department, University of Nairobi)
22.05.2013	What use is Theory?
24.04.2013	Place making for creative economics
13/03/2013	Endnote training

20.02.2013	Writing a proposal
06.02.2013	Qualitative interviewing
12.12.2012	Reinventing discovery; open science and its promise for planning and public policy
05.12.2012	A new era of Urban Modelling
07.11.2012	Violence in/of home; gender, law and urban development
24.10.2012	Local knowledge for spatial planning
10.10.2012	Thresholds
27.09.2012	Group work and inter-cultural working

Chapter Contributions

Book title: Partnerships for Livable Cities (published by Palgrave Macmillan, 2020): Chapter title: *Production of middle-class residential developments in Nairobi; Informal collaboration between developers and urban planners*

Published Papers

Mwangi, M. M. (2024). The Effectiveness of Land Use Administration and Governance on Controlling Urban Spatial Forms in Nairobi. *Urban and Regional Planning*, 9(1), 12-23.

Professional Bodies

- Justice, Peace, Reconciliation and Creation (JPRC)
- Institute of Surveyors of Kenya (ISK)
- International Public Policy Association (IPPA)
- Maybo (training organisation)
- Institute of Leadership and Management (ILM)

References

Available upon request